

Case Study: Richmond Council

Comensura.Net has proven to be reliable and an extremely cost effective tool for managing Richmond's temporary labour supply



"We are very satisfied with the service we have received from Comensura. They are always professional and go out of their way to ensure that any issues are covered to the greatest level."

Reema Sahni,
Richmond Agency
Relationship Co-ordinator

The issues:

Richmond Council recruited its agency staff by department with no central process in place to support effective management across the council's multi departments and locations. With no direct control on agency staff and lack of consistent employment contracts and pay scales throughout the departments, Richmond Council decided to commission Comensura.Net, an innovative IT powered solution to manage all aspects of their temporary workforce.

The outcome:

- 6.28% cost savings
- 99.86% fulfillment of temporary positions
- Extensive administrative and management time savings

Since Comensura C.Net has been operational, Richmond Council has witnessed significant savings, both financially and time wise.

The visibility and central information available on agency staff has proved invaluable to effectively manage budgets and certify cost savings. What's more, with only one weekly invoice to process, there have been major administrative time savings, without consideration to the quick ordering process and complete automation of the entire process.

To enhance the proposition even further, Richmond have been able to successfully negotiate costs and parity in pay rates with their preferred recruitment agency, which makes the whole process a completely auditable system right across the council.

With precise management information, a disciplined ordering system and the opportunity to share successful strategies with other councils via the Comensura Forum, Comensura C.Net has proven to be reliable and an extremely cost effective tool for managing Richmond's temporary labour supply.

Comensura is the UK's leading "Services" supply chain management and professional services organisation delivering solutions that integrate and coordinate the flow of resource, information and money across the client organisation.

Comensura's leading edge technology platform, category and procurement expertise enable clients to achieve significant and sustainable direct cost savings.

Process systemisation and workflow automation improves efficiency and highly visible management information informs clients strategic decision making.

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